

Terms and conditions for comprehensive AMC of Hardware Items for e-Governance Nodal Centre,

Sambalpur University

(Ref. No. 75 /17-18/e-Gov. dated 06/03/2018)

The comprehensive AMC of Hardware Items includes the following hardware items.

Sl. No.	Items	Make	Qty.	
1	10 KVA Online UPS with batteries	NUMERIC	1 no.	
2	7.5 KVA Online UPS with batteries (If, repairable)	Aplab	1 no.	
3	5 KVA Online UPS with batteries (If, repairable)	EPOCH	1 no.	
4	30 KVA Servo Stabilizer (Three Phase)	NUMERIC	1 no.	

Before AMC, the firm has to repair the two items in Sl. No.2 & 3 and if repairable, the batteries for the same are to be supplied and both the UPS have to be installed by the firm. The quotations complete in all respect should only be considered, so the vendors are required to visit the University Campus for their convenience before submission of their proper quotations.

General Terms and Conditions:

1. The bidder must be a registered company/firm under the Indian Companies Act/Odisha Commercial Act.
2. The bidder will be allowed to bid in Indian Rupees only with separate tax, if any.
3. The bidder must have up-to date GST, PAN and other relevant documents.
4. The bidder has to submit an EMD of Rs. 1,000/- (Rupees One Thousand) only in shape of Demand Draft in favour of Comptroller of Finance, Sambalpur University, payable at SBI, Jyoti Vihar, Burla with the bid.
5. **The Financial Bid must be given as per the format given in Annexure-I, II & III. The Comparison will be made with individual item or taking consideration into all items as per the ease of the University.**
6. **If the defunct online UPSs are found to be repairable, the firm has to supply the batteries for the same which must be of a reputed brand/make and the firm should be an authorized dealer of that reputed brand/make and the firm must be able to submit the authorization certificate as and when required by the University.**
7. **The AMC of hardware item also includes all its accessories associated with the concerned hardware item.**
8. All the documents should be enclosed with a sealed envelope and must be superscripted as **"Comprehensive AMC of Hardware Items, Ref. No. 075 /17-18/e-Gov. dated 06/03/2018 "**.
9. The University will not entertain any joint bidding (by two or more firms).
10. Repairing, delivery and installation of the materials should be made in the e-Governance Nodal Centre at the risk of suppliers/firms free of cost within a month from the date of the issue of the order.
11. In case of any down time beyond 24 Hours, Rs. 500/- (Rupees Five hundred) only per hour of fraction thereof shall be charged demurrage by the University and will deducted from the final settlement of the bill.
12. Any clarification suggestion if, any needs to be specified clearly.
13. **The payment shall be made 100% as per the University norms for repaired and supplied items after repairing and supply of materials in good condition with successful installation and satisfactory performance of all the items. For AMC, the payment shall be made 50% of the total cost during each half of the AMC period as per the University norms.**
14. After finalization of the bid, the bidder has to enter into an agreement with Sambalpur University for smooth execution of AMC. Dispute if any, will be subject to legal jurisdiction of Sambalpur only.
15. The University shall have the rights to alter, modify or delete any term or condition before placing any order.
16. The Deputy Director, e-Governance Nodal Centre, Sambalpur University will be the single point contact for all purposes.


Registrar
Sambalpur University



(Annexure-I)

Financial Statement for repairing with installation of Online UPS

Sl. No.	Items	Qty.	Quoted Amount	Tax Amount	Total Amount
1	7.5 KVA Online UPS (Aplab)	1 no.			
2	5 KVA Online UPS (EPOCH)	1 no.			
Grand Total					

(Annexure-II)

Financial Statement for supply of batteries for Online UPS


Sl. No.	Items	Qty.	Unit Price	Tax Amount	Total Amount
1	65 Ah battery for 7.5 KVA online UPS	*16			
2	17Ah batteries for 5 KVA online UPS	*20			
Grand Total					

*The quantity given above is tentative and so, the firm has to visit the University for exact quantity of the batteries to be required with two hours back up purpose for the said items.

(Annexure-III)

Financial Statement for Comprehensive AMC of Hardware Items

Sl. No.	Items	Make	Qty.	Quoted Amount	Tax Amount	Total Amount
1	10 KVA Online UPS with batteries	NUMERIC	1 no.			
2	30 KVA Servo Stabilizer (Three Phase)	NUMERIC	1 no.			
3	7.5 KVA Online UPS with batteries (applicable, if repaired)	Aplab	1 no.			
4	5 KVA Online UPS with batteries (applicable, if repaired)	EPOCH	1 no.			
Grand Total						


Dy. Director
E- Governance
Nodal Center,
Sambalpur University